

**Final**



# **Consultation Response**

**TrustMark Licence Plus for The Great  
British Insulation Scheme and for  
TrustMark Strengthening of Financial  
Protection.**

Prepared for: Trustmark

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## 1. Introduction

Elmhurst Energy are pleased that TrustMark are seeking a Consultation on '**TrustMark Licence Plus for The Great British Insulation Scheme** and for **TrustMark Strengthening of Financial Protection.**' and as such we are delighted to respond to each question in turn.

The Consultation asked 10 questions and we have answered them all below.

## 2. Questions and Answers

**1. Do you agree with the proposal that if a property falls outside the scope of TMLP for GBIS, then the existing PAS 2035 process will apply? Properties to be regarded as out of scope of TMLP for GBIS include, but are not necessarily limited to:**

- **High-rise buildings**
- **Heritage properties**
- **Properties where a non-typical design would apply**
- **Properties where non-typical access applies**
- **Properties where existing mould, condensation and/or damp issues are identified**

**Response options:**

- **Yes**
- No
- Don't know or prefer not to say

If no, please explain

**2. Do you agree that the inclusion of the PAS 2030 principles of Pre-Installation Building Inspection and independent audit of Pre-Installation Building Inspections in the TMLP for GBIS, creates a mechanism to support ensuring that the property is suitable for the measure to be installed?**

**Response options:**

- **Yes**
- No
- Don't know or prefer not to say

If no, please explain

**3. Do you agree that incorporating the requirement that where the installer completes the installation design the personnel involved must be different from those undertaking the installation itself, will support upholding compliant installations by helping manage any conflict of interest?**

**Response options:**

- **Yes**
- No
- Don't know or prefer not to say

If no, please explain

**4. Do you think that incorporating the requirement of independent assessment of post installation evidence within the TMLP for GBIS will support the delivery of compliant installations?**

**Response options:**

- **Yes**
- No
- Don't know or prefer not to say

If no, please explain

**5. Are there any other aspects or issues in respect of the construct of TMLP for GBIS that you believe require consideration?**

**Response options:**

- Yes
- **No**
- Don't know or prefer not to say

If yes, please explain

**6. Do you agree with the proposals in the TMLP for GBIS for financial protection mechanisms to complement the proposed streamlined installation requirements? I.e. to cover rectification of failed measures and consequential damage arising directly from the failed measure, product and workmanship including assessment and design, coverage in the event of the installer ceasing to trade or failing to rectify to a maxima of £20,000 with financial compensation as a last resort and covering a period of at least six-years for loft insulation and two-years for heating controls.**

**Response options:**

- Yes
- No
- **Don't know or prefer not to say**

If no, please explain

**7. Are there any other aspects or issues in respect of financial protection for TMLP for GBIS that you believe require consideration?**

**Response options:**

- Yes
- No
- **Don't know or prefer not to say**

If yes, please explain

**8. Do you agree with the proposals to increase the duration of financial protection for loft insulation and gas boilers to a period of at least six-years and that changes should apply to other government funded schemes and ECO?**

**Response options:**

- **Yes**
- No
- Don't know or prefer not to say

If no, please explain

**9. Do you agree that financial protection mechanisms for all capital or grant funded schemes and ECO must be approved by the TrustMark facilitated independent Financial Protection Panel?**

**Response options:**

- Yes
- No
- **Don't know or prefer not to say**

If no, please explain

**10. If the requirements relating to financial protection mechanisms for all capital or grant funded schemes and ECO change, as proposed, are there any other aspects or issues that you believe require consideration?**

**Response options:**

- Yes
- No
- **Don't know or prefer not to say**

## Contact Details

Should you require any further clarification, please contact us at:



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